mobotrex™
MOBILITY & TRAFFIC EXPERTS

109 W 55th Street | Davenport, IA | 58206
P: (563) 323-0009 F: (563) 323-8256

RMA Request Form

Please provide all requested information below.

RMA Type Return for credit ☐ Repair Request ☐ Return for Replacement ☐

Original PO#

Date mm / dd / yyyy

Repair PO# (if required)

Email Address

Sender Address	
Customer Name	
Contact Person	
Street Address	
City	
State, ZIP code	
Phone #	

Return Address (if different)	
Customer Name	
Contact Person	
Street Address	
City	
State, ZIP code	
Phone #	

Qty	Part Number	Product Description	Serial #	Date Code	Nature of Issue

Additional Notes

Email completed form to rma@mobotrex.com or fax to (563) 323-8256.

- *All returned items must be shipped back in original or comparable packaging. (Please do not package with newspaper). Items being returned for credit (demos, etc.) must arrive in full working order for credit to be issued. Some returns may be subject to a 25% re-stocking fee.*
- *Upon receipt of this completed request, an RMA authorization form will be issued back to you in 24-48 hours. The RMA authorization form will contain your RMA# which must be included on your shipment. Please include the RMA authorization form with your shipment.*
- *Additional terms & conditions apply. Please see Mobotrex, Inc. Terms & Conditions document.*

Submit Form